

*Indian Ex-Serviceman is a Bi Monthly Magazine Published by IESL*

No. 02

March-April 2023

PRICE Rs. 35/-

# INDIAN EX-SERVICEMAN

PUBLICATION OF THE INDIAN EX-SERVICES LEGUE

**(Recognised by Govt. of India)**

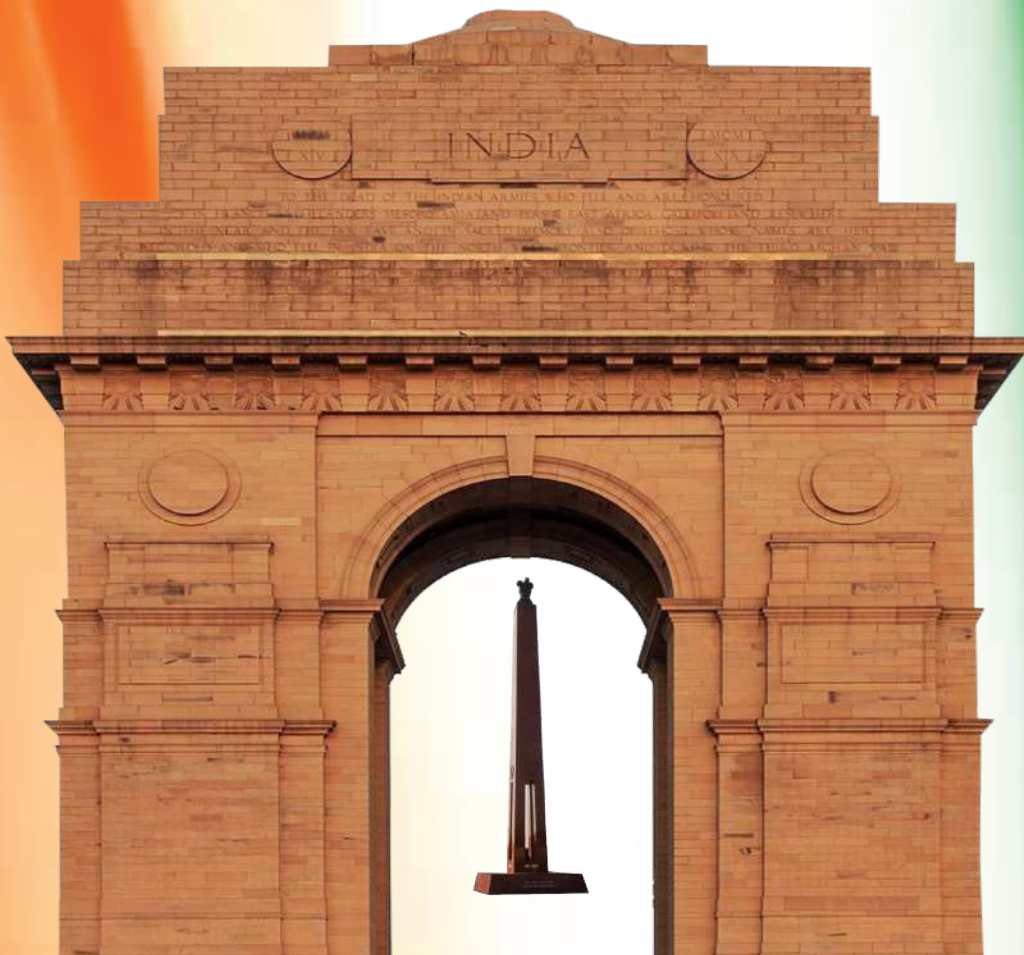
(Authority-GOI (Min of Def) letter No 2(2)/RECGN/IESL/KSB/A/2000 dt. 04 Jan 2001)

"In memory of those who sacrificed their today for our tomorrow"

**"Dedicated to those braves who scrified their today for our tomorrow"**



**A nation that does not remember those, who laid down  
their lives for The motherland, cannot always remain a nation worth dying for.  
None can speak more eloquently for peace than those who fought the war**



## MESSAGE FROM NEWLY ELECTED PRESIDENT



1. I am thankful to members of IESL for electing me as President in the election held on 18 Mar 2023. Whilst I am humbled by the honour bestowed upon me, this will motivate me to work for greater success of the veterans fraternity.
2. We will continue to pursue the rectification of anomalies in OROP-2, take up the issues of shortages of funds allocation to ECHS and suggest suitable measures to overcome the hurdles. To this end we have purposed that a share of CSD profit be given to ECHS for purchasing medicines only. We will also seek better stocking of CSD, so that veterans who travel long distances do not return disappointed.
3. I will endeavour to give new directions to IESL for improving the income of veterans. Proposals to undertake commercial activities in conjunction with service HQs are being studied. All developments in this regard will be intimated regularly.
4. Finally, I would like to confirm that we have been able to maintain apolitical status of the League without involving in any unsoldierly/trade unionist activity as per the constitution of IESL.

With Best Wishes

Jai Hind. (Jai Jawan Jai Kishan)

(Brig Inder Mohan Singh)

President IESL

- 
1. 18 मार्च 2023 को हुए चुनाव में मुझे अध्यक्ष के रूप में चुने जाने के लिए मैं आईईएसएल के सदस्यों का आभारी हूँ। मुझे मिले सम्मान के लिए मैं कृतज्ञ हूँ यह मुझे वयोवृद्ध बिरादरी की सफलता के लिए अधिक से अधिक काम करने के लिए प्रेरित करेगा।
  2. हम ओआरओपी-2 में विसंगतियों के सुधार को जारी रखेंगे, हम ईसीएचएस के वित्त पोषण में आ रही वित्तीय कमी के मुद्दे को भी उठाएंगे और उचित उपाय सुझाएंगे। इसके लिए हमारा उद्देश्य है कि सीएसडी लाभ का एक हिस्सा केवल दवाएं खरीदने के लिए ईसीएचएस को दिया जाए। हम CSD के बेहतर स्टॉकिंग की भी मांग करेंगे, ताकि लंबी दूरी की यात्रा करने वाले पूर्व सैनिक निराश होकर न लौटें।
  3. मैं पूर्व सैनिकों की आय में सुधार लाने के लिए IESL को एक नई दिशा देने का प्रयास करूंगा। सेवा मुख्यालयों के सहयोग से गतिविधियों का अध्ययन किया जा रहा है। इस संबंध में सभी घटनाक्रमों को नियमित रूप से आप सभी को सूचित किया जाएगा।
  4. आईईएसएल को और अधिक ऊंचाइयों पर लाने के लिए मैं आपके निरंतर समर्थन की आशा करता हूँ।

शुभकामनाओं के साथ

जय हिन्द। (जय जवान जय किसान)

ब्रिगेडियर इन्दर मोहन सिंह

अध्यक्ष

भारतीय भूतपूर्व सैनिक संघ

## INDIAN EX - SERVICES LEAGUE, NEW DELHI

(Founded In 1964 by Late Field Marshal KM Cariappa, OBE and Late General KS Thimayya, DSO)

This apex body of the Ex – Servicemen of India, is recognized by the Govt. of India and is affiliated to numerous International Ex – Servicemen organisations. All the State/UT Ex-Services Leagues of the country are affiliated to it.

(Authority - GOI (Ministry of Defence)

Letter No. 2(2)RECGN/IESL/KSB/A/2000 Date: 04 - January, 2001)

Patron-in-Chief	The Defence Minister	Patrons	Chief of Defence Staff Chief of Army Staff Chief of Naval Staff Chief of Air Staff
President	Brig Inder Mohan Singh	Nominated Vice President	Capt VS Narwal
Sr Vice President	Col C T Arasu		Sgt Gopal Wankhade
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### LIST OF EXECUTIVE COMMITTEE MEMBERS

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<b>Col CT Arasu</b> , Sr Vice President	<b>Hav Kr Gopinathan Nair</b> , Kerala
<b>NK Dalbir Singh Bhatyal</b> , Vice President	<b>Brig A Pradhan</b> , Odisha
<b>Cdr GJ Singh</b> , Vice President	<b>Lt COL YS Rana</b> , HP
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<b>Sgt Gopal Wankhade</b> - Vice President (N)	<b>Sub RN Upadhaya</b> , Bihar
<b>Col KR Shiv Pratap Singh</b> , YSM - Hony Treasurer	

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## Indian Ex-Serviceman

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Liaison Cell	Vice President In charge	IT Wing
Brig OP Yadav, YSM Lt Col Ranbir Singh Maj Raghbir Singh Dagar Capt VS Narwal	<b>Headquarters Affairs</b> Brig OP Yadav, YSM  <u><b>Youtube, Twitter, Facebook, Website &amp; on line application</b></u>  Brig OP Yadav, YSM Lt Col Ranbir Singh Hony Capt Ratan Singh Mrs Avnita Sharma Mr Karan Singh	Lt Gen SPS Katewa, PVSM, AVSM Maj Gen Mohan Lal Aswal Brig A Pradhan Sub Maj Hony Lt S Sugumar Sub Maj Rishi Kumar Dikshit Sgt Gopal Wankhade CPOR Anant Joshi

**INDIAN EX - SERVICEMAN**

March-April, 2023

**A Publication of the India Ex-Services League****CONTENTS**

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**Editor:**

Col Jagdev Singh Yadav, SM (Retd)

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Email: ieslhq@gmail.com, **Website:** indianexservicesleague.in

## COUNCIL MEMBERS ELECTED/EX-OFFICO REPRESENTING STATE & UNION TERRITORIES

In compliance of Para 24 of Election Bye Laws the following is the list of 27 elected and ex-officio council members.

### COUNCIL MEMBERS ELECTED BY IESL DELEGATES

Hony Capt AR Dahiya - Haryana  
Col TC Dahiya - Haryana  
Sub Surender Kr Kaushik  
NK Kulbir Singh Mor - Haryana  
Sub Maj Vijay Pal Singh - Haryana  
Capt VS Narwal  
Hony Capt Mewa Singh - Punjab  
Hony Capt Gurdeep Singh - Punjab  
Hony Capt Baldev Singh - Punjab  
Hony Capt Joban Singh - Punjab  
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NK Bhuvanendran Nair - Kerala  
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Hony Lt Arjan Singh - J&K  
Sub RN Upadhyay - Bihar  
Sub SD Sharma - Bihar  
Hav MG Bilewar - Maharashtra  
Lt Col YS Rana - HP  
Sub Maj Hony Lt S Sugumar - TN  
Brig OP Yadav, YSM - Delhi

### MEMBERS REPRESENTING STATE/UT LEAGUES

Col KV Cherian - A&N  
Lt Col TG Raja - AP  
Lt NK Singh - Bihar  
Col Malkiat Singh - UT Chandigarh  
Lt Col Munshi Ram - Chhatisgarh  
Maj Raghbir Singh Dagar - Delhi  
Brig JP Anklesaria - Gujrat  
CPOR Anant Joshi - Goa  
Maj Vijay Singh Mankotia - HP  
Col RS Malik - Haryana  
Lt Gen Rakesh Kumar Shama, AVSM, VSM - J&K  
Cdr GJ Singh - Karanataka  
Hav KR Gopinathan Nair - Kerala  
SM H/Capt Soman Murup - Ladakh  
Sgt Gopal Wankhade - Maharashtra  
Brig V Ramnarayan, VSM - MP  
Lt Col Clement Lalhmingthanga - Mizoram  
Brig A Pradhan - Odisha  
Sgt N Mohan - Puducherry  
Brig Inder Mohan Singh - Punjab & Chandigarh  
Lt Gen SPS Katewa, PVSM, AVSM - Rajasthan  
Maj T Shering Gyatso - Sikkim  
Col CT Arasu - TN  
Col KG Menon - Telengana  
Maj Gen SS Ahlawat, VSM - UP  
Maj Gen Mohal Lal Aswal - Uttrakhand  
Sgt PC Maity - West Bengal

**No. 1(1)/2019/D(Pen/Pol)/Vol-II**

Government of India

Ministry of Defence Department of Ex-Servicemen Welfare

New Delhi, Dated: 28th April, 2023

To

The Chief of the Defence Staff The Chief of the Army Staff  
The Chief of the Naval Staff  
The Chief of the Air Staff

**Subject:** Une Rank One Pension to the Defence Forces Pensioners.

\*\*\*\*\*

I am directed to refer to this Ministry's letter No. 1(1)/2019/D(Pen/Pol)/Vol-II dated 20.01.2023 on the above subject. Para 6 of the said letter is reproduced as under:

"Arrears on account of revision of pension from 01.07.2019 till date of its implementation shall be paid by the Pension Disbursing Agencies in four half yearly installments. However, all the family pensioners including those in receipt of Special/Liberalized family pension and all Gallantry award winners shall be paid arrears in one installment."

2. In pursuance of the Hon'ble Supreme Court order dated 20.03.2023 in MA No. 219/2023 in WP(C) No. 419/2016 filed by Indian Ex-Servicemen Movement vs Union of India, the Para 6 of the above mentioned MoD letter dated 20.01.2023 stands amended as follows:-

"Arrears on account of revision of pension from 01.07.2019 till date of its implementation shall be paid by the Pension Disbursing Agencies as under:

- The payment of OROP dues to family pensioners including those in receipt of special/liberalized family pension and Gallantry Award winners shall be made in one instalment on or before 30.04.2023;
  - The payment of arrears arising out of revision of pensions under OROP due to pensioners who are of the age of 70 years or above as on 01.01.2023 shall be made on or before 30.06.2023.
  - The outstanding arrears arising out of revision of pensions under OROP payable to the remaining pensioners shall be paid in equal instalments on or before 31.08.2023, 30.11.2023 and 28.02.2024.
3. All other terms and conditions which are not affected by this order shall remain unchanged.
4. This issues with concurrence of Finance Division of this Ministry vide their ID Note No. 10(01)/2019/Fin/Pen dated 28.04.2023.
5. Hindi version will follow.

**Copy to:-**

As per Standard Distribution list.

  
(B I Meena)

Under Secretary to the Govt. of India

**SB Order No. 08/2023**

**F. No 113-03/2017-SB(Pt.1)  
Government of India Ministry of Communications Department of Posts  
(Financial Services Division)**

Dak Bhawan, New Delhi-110001  
Dated: 31.03.2023

To

**All Head of Circles/Regions**

**Subject:** Revision of maximum limit for investment in Senior Citizen Savings Scheme, 2019.

Sir/Madam,

1. The undersigned is directed to convey the decision of Ministry of Finance (DEA) for amendment of Senior Citizen Savings Scheme, 2019 through Senior Citizen Savings (Amendment) Scheme, 2021 and revision of maximum investment limit for investment in Senior Citizen Savings Scheme, 2019 from ₹ fifteen lakh to ₹ thirty lakh. The copy of gazette notification G.S.R2400E) dated 31.03.2023 issued by MORDEA) is enclosed
2. Accordingly, In the Senior Citizens Savings Scheme thereafter referred to as the said Scheme), in paragraph 3. in subparagraph (7) **for the words "fifteen lakhs", the words "thirty lakh"** shall be substituted.
3. It is requested to circulate it to all concerned for information, guidance and necessary action. Same may also be placed on the notice Board of all Post Offices in public area.
4. This is issued with the approval of the Competent Authority.

Yours Faithfully

*Devendra*  
31/03/2023

**(Devendra Sharma)**  
Assistant Director (SB-II)



**No. 1/1/2023-E-II (B) Government of India  
Ministry of Finance Department of Expenditure**

North Block, New Delhi  
Dated the 3<sup>rd</sup> April, 2023.

**OFFICE MEMORANDUM**

**Subject: Revision of rates of Dearness Allowance to Central Government employees effective from 01.01.2023.**

The undersigned is directed to refer to this Ministry's Office Memorandum No. 1/3/2022-E-11(B) dated 3rd October, 2022 on the subject mentioned above and to say that the President is pleased to decide that the Dearness Allowance payable to Central Government employees shall be enhanced from the existing rate of 38% to 42% of the Basic Pay with effect from 1st January, 2023

2. The term 'Basic Pay' in the revised pay structure means the pay drawn in the prescribed Level in the Pay Matrix as per 7th CPC recommendations accepted by the Government, but does not include any other type of pay like special pay, etc.
3. The Dearness Allowance will continue to be a distinct element of remuneration and will not be treated as pay within the ambit of FR 9(21).
4. The payment on account of Dearness Allowance involving fractions of 50 paise and above may be rounded to the next higher rupee and the fractions of less than 50 paise may be ignored.
5. These orders shall also apply to the civilian employees paid from the Defence Services Estimates and the expenditure will be chargeable to the relevant head of the Defence Services Estimates. In respect of Armed Forces personnel and Railway employees, separate orders will be issued by the Ministry of Defence and Ministry of Railways respectively.
6. In so far as the persons serving in the Indian Audit and Accounts Department are concerned, these orders are issued in consultation with the Comptroller and Auditor General of India, as mandated under Article 148(5) of the Constitution of India.



**(B. K. Manthan)**  
Deputy Secretary to the Government of India

**To**  
**All Ministries/Departments of the Government of India (as per standard distribution list) Copy**  
**to: C&AG, UPSC, etc. as per standard endorsement list.**

## Indian Ex-Serviceman

Tele No: 011-25674762/64  
Toll Free: 1800116644  
armyveteranscell@gmail.com

B/49868/DIAV/AGS

All India Ex-Servicemen League  
9 Nyaya Marg Chanakapuri  
New Delhi-11002.1

Directorate of Indian Army Veterans  
Adjutant General's Branch  
IHQ of MOD (Army)  
Maude Lines, 104 Cavalry Road  
Delhi Cantt-110010

27 Mar 2023

### DEPENDENT CARDS OF EX-SERVICEMEN

1. Ref your letter addsd to the Chief of Army Staff on the subject.
2. It is intimated that Dependent identity cards are being issued to ESM smoothly through respective Zila Sainik Boards (ZSB) as per latest policy of Kendriya Sainik Board letter No 061/Policy/Gen Pol/Vol-1 dt 03 Aug 2018. In case there are any specific cases where any ZSB has not attended the veterans, same may be informed to this Directorate for necessary action.
3. For information.



(Yagyesh K Gautam)  
Col  
Col DIAV (P & E)  
for AG

**Encls:** As above

**Copy to:-**

AG's Branch/AG Coord (c) } for information.  
DG DC&W Sectt }

AUTOMATED GRIEVANCE REDRESSAL & INFO MANAGEMENT (AGRIM) SYSTEM FOR IA VETERAN OFFICERS (LESS AMC, ADC, MNS & TA)

AGRIM TELE NO **011-26757700 (10 LINES), 011-20863044, 8130591689, 7683004983, 8800352938**

PLEASE CALL AND REGISTER YOUR PROBLEM ON THE ABOVE NUMBERS.

Authority: Addl Dte Gen of Manpower (Policy Planning & ORO) AG Branch letter No 12041/AGRIM/ ORO(Auto) dated 14 Mar 2023. Scanned copy attached.

Regards  
Col Jagdev Singh Yadav, SM(Retd)  
General Secretary IESL

Ada Dte Gen of Manpower  
(Policy, Planning & ORO  
Adjutant General's Branch  
Integrated HQ of MoD (Army)  
West Block-il, RK Puram  
New Delhi-110068

12041 AGRIMORO(Auto)

14 Mar 2023

(All HQ Comds)

## **AGRIM: AUTOMATED GRIEVANCE REDRESSAL AND INFORMATION MANAGEMENT SYSTEM FOR INDIAN ARMY VETERAN OFFICERS (LESS AMC. ADC. MNS & TA)**

1. Adjutant General's Branch, Officers Record Office (ORO) has launched "AGRIM Automated Grievance Redressal and Information Management system which has automated the complete process of Grievances/Request Registration. Processing and Resolution including online transmission to PCDA(O) and PCDA(P) Veteran officers/ Nexts of Kin (Nsok) may register their gnevances online in RODRA after login Grievances received through other modes like emails, telephone calls, SMS, WhatsApp & visits etc are also converged and recorded in the Customised Resource Management (CRM) Software Veterans & Nsok will be kept informed through periodic SMS on registration, process/ observation and resolution of their grievance. The upgradation in the Grievance Module will be beneficial to veterans/ Nsok by making the process of redressal transparent and providing real-time update wit their service request/grievances. A Digitized Call Centre with 10 Channel Primary Rate Interface (PRI) Line has also been established at ORO to address the issue of connectivity being faced by veterans & Nsok. The Call Centre Number is 011-26757700 Veterans/Nsok are requested to make maximum calls on the given number for registration of their grievances on AGRIM for better management. However, existing and other new Helpline Nos le 011-20863044, 8130591689, 7683004983 and 8800352938 would also remain functional
- 2 The above be disseminated to all veteran officers and Nsok of Indian Army to make optimum utilisation of the services



(VK Sangwan)  
LI Col  
AAG (Auto)  
For Adjutant General

Copy to

AG Coord - Kindly upload att msg on AG's Webpage and pub in Batchheet.

Contral Org ECHS - The att Social Media msg be hosted on your respective websites  
DIAV under 'What's New sec for info of envt pl.

KSB

Internal

## RECORD OFFICES CONTACT DETAILS

S No.	Record Office	ESM Helpline	E-Mail ID
1	11 GR	8090000253	records11-gr@gov.in
2	14 GR	9816100628, 01792294416	himmat.brave@nic.in
3	39 GR	7706901299	kashi.39@gov.in
4	58 GR	18003453650	khukri58@nic.in
5	AAD	9437584485	aadrgms@nic.in
6	AEC	7578252966	shiksha@nic.in
7	AMC	7275482653	comb.heal@nic.in
8	AOC	8886567240, 040-27730705	tuskar.2015@nic.in
9	APS	07109-288897	tee.kamp62@nic.in
10	APTC	8142315445	calcium@nic.in
11	Armd	8275623211, 0241-2323201	karachit.acv@nic.in
12	Army Avn	0253-2411062	helplineair@nic.in
13	Arty	9404737011, 8806687245	topchi@nic.in
14	ASC (AT)	8770386948	aman56007@nic.in
15	ASC (South)	08025590089, 9480181706	rabbit.812@nic.in
16	ASSAM	9485187072	rhinorecords-meg@nic.in
17	BEG Kirkee	7030300431	puwrebr.7yabr@nic.in
18	BEG Roorkee	8266868282, 01332-278966	records beg-rke@nic.in
19	BIHAR	06115-220194, 7783891518	kalinga@nic.in
20	CMP	9900589241	whitebelt@nic.in
21	DOGRA	9026300065	highlander@nic.in
22	DSC	0497-2954377, 9946585004	veteran.2014@nic.in
23	EME	9052976208	quick.responder@nic.in
24	GARHWAL	01386-262261, 01386-262777	bhulla.wali@nic.in
25	GRENADIERS	18002335846	shaktishali@nic.in
26	GRO Kunraghat	8004936883	grokghat123@gmail.com
27	Guards	8888915106	casbike@nic.in
28	Int	18002338189	ranbhumi@nic.in
29	JAK LI	0194-2300276	jakliro.sr10-apo@nic.in
30	JAK RIF	0761-2928639, 9479528639	zorawar.hunja@nic.in
31	JAT	0581-2518800	fatherland.two@nic.in
32	KUMAON	18001804146	hill.binsar@nic.in
33	Ladakh Scouts	8082861180	ladsrec-238@gov.in
34	MADRAS	0423-2202455	kingofnilgiri@nic.in
35	MAHAR	07582-220516	vickers@nic.in
36	MARATHA LI	0831-2402821	geatgorill@nic.in
37	MEG	9380669237	gamelite.48@nic.in
38	MECH	0241-2326895, 9689601657, 9689601657	sarathro@nic.in
39	PARA	9738904922	skydivers-719@gov.in
40	Pioneer	080-25559294, 9481206915	sarvavijayee.1@gov.in
41	PUNJAB	6202910486	drيرهome@nic.in
42	RAJ RIF	9354104024	veerbhogya@nic.in
43	RAJPUT	7309520706	yadunath@nic.in
44	RVC	0121-2662602	daring.1960g@nic.in
45	Signals	0761-2606915	marshal@nic.in
46	SIKH	06553-231010, 8987552454	power.1@nic.in
47	SIKH LI	6306459350	mykhalsa@nic.in



## NEW PRESIDENT AND OUTGOING PRESIDENT AFTER ELECTION



## COL CT ARASU, SR VICE PRESIDENT WITH SENIOR MEMBERS AFTER ELECTION



**PRESIDENT IESL AND SR MEMBERS LIGHTING THE  
LAMP ON 28 APR 2023**



**GOVERNING COUNCIL MEETING IN PROGRESS ON  
28 APR 2023**





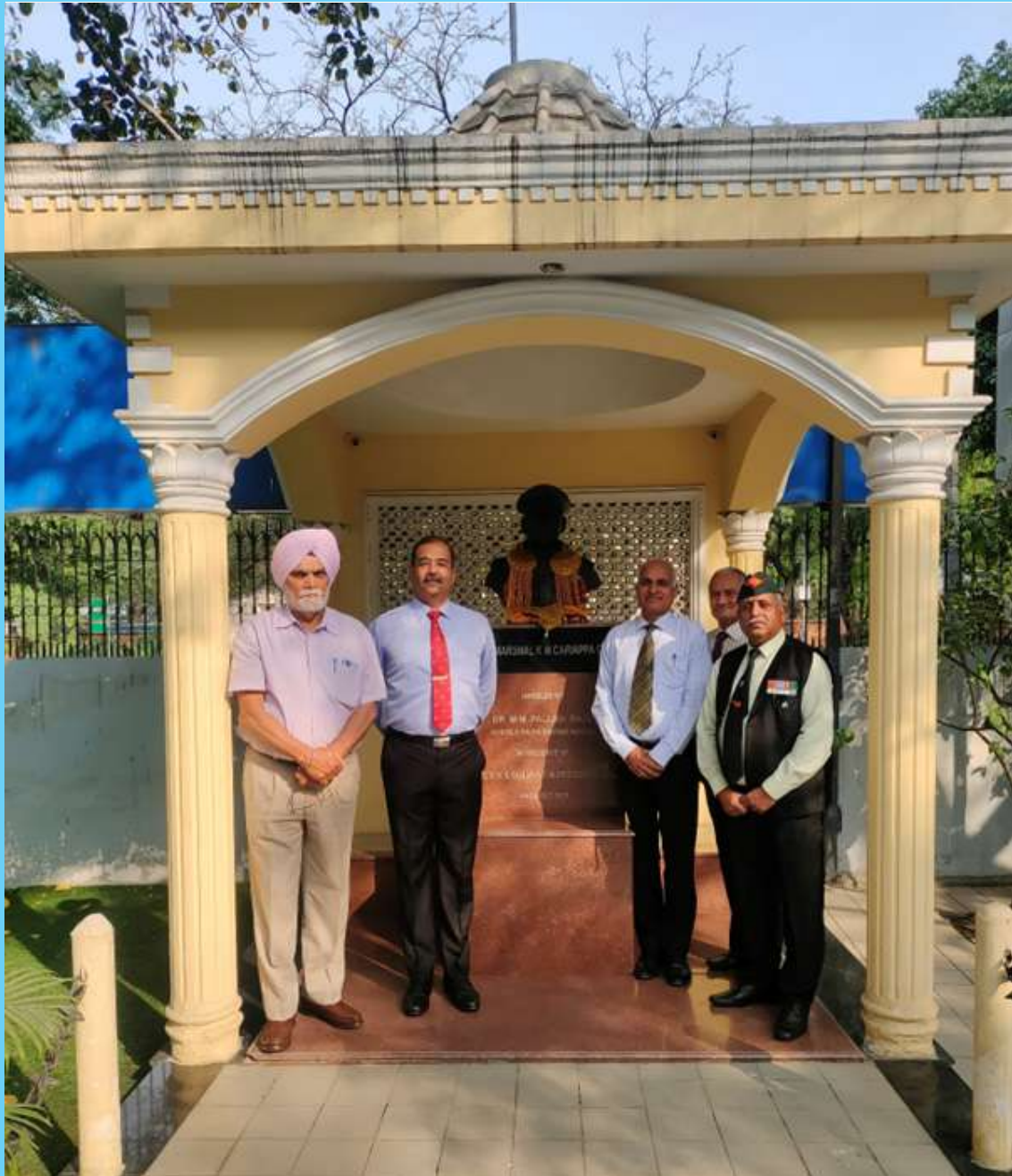
## GOVERNING COUNCIL MEETING IN PROGRESS ON 28 APR 2023



## ADVISORY COMMITTEE MEMBERS INTERACTING WITH OFFICE BEARERS ON 28 APR 2023



**PRESIDENT IESL AND BRIG VIKAS BHARDWAJ, BRIG  
DIAV PAID HOMAGE TO FD MARSHAL KM CARIAPPA.  
OBE ON 28 APR 2023**





## कार्यालय रक्षा लेखा प्रधान नियंत्रक (पेंशन)

द्रौपदीघाट, प्रयागराज-211014

संपर्क केन्द्र दूरभाष (Toll Free)-18001805325

(समय-प्रातः 09:30 से सायं 06:00 तक)

### SPARSH: SYSTEM FOR PENSION ADMINISTRATION RAKHSA

- रक्षा सेवा के से सभी पेंशनरों की समस्याओं के निराकरण के लिए SPARSH एक दूरदर्शी योजना है।
- SPARSH एक केंद्रीकृत आवेदन है जो पेंशन चक्र प्रक्रिया को शुरू से लेकर मंजूरी तक और संवितरण तक एकीकृत और स्वचालित करेगा।
- इसका उद्देश्य पेंशनरों की जानकारी के लिए one stop portal बनना और पेंशनर की सुविधा में वृद्धि करना और शिकायतों को कम करना है।
- SPARSH पेंशन पोर्टल का उद्देश्य पेंशनरों को आसान और उपयोगकर्ता के अनुकूल तरीके से पेंशन सुविधाओं तक सीधी पहुंच प्रदान करना है।

#### SPARSH : रक्षा पेंशन प्रशासन प्रणाली से होने वाले लाभ :

- पेंशनरों द्वारा अपने PPO या Data Sheet में पाई गई किसी भी विसंगति का सुधार स्वयं से किया जा सकता है उसके लिए सम्बंधित कार्यालयों यथा R.O./H.O.O./P.C.D.A.P. से संपर्क करने की आवश्यकता नहीं है।
- पेंशनर अपने पेंशन दावे के ऑडिट अनुमोदन के बाद और PPO की मंजूरी से पहले अपने Data Sheet को सत्यापित कर सकते हैं।
- पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से अपने व्यक्तिगत तथ्यों (Personal Data) के सत्यापन (PDV) के दौरान अपने डेटा शीट में कोई विसंगति पाए जाने पर सुधार के लिए अनुरोध कर सकते हैं।
- पेंशनर/पारिवारिक पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से लॉग-इन करने के बाद M.L.C.(Manual Life Certificate) / D.L.C.(Digital Life Certificate) के माध्यम से अपनी वार्षिक पहचान करा सकते हैं।
- पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से लॉग-इन करने के बाद सीधे पेंशन सम्बन्धी शिकायत दर्ज कर सकते हैं।
- पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से लॉग-इन करने के बाद कम्प्यूटेशन/प्रोफाइल/विवाह/पुनर्विवाह/रोजगार आदि के लिए सेवा अनुरोध सीधे पंजीकृत कर सकते हैं।
- पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से लॉग-इन करने के बाद सीधे अपने नाम/जन्म दिन की तारीख/मोबाइल नंबर/बैंक विवरण/पारिवारिक विवरण/सेवा विवरण आदि में सुधार के लिए अनुरोध कर सकते हैं।
- पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से लॉग-इन करने के बाद अपने PPO, Entitlement Sheet, पेंशन स्लिप और फॉर्म-16 की प्रति देख/डाउनलोड (Download) कर सकते हैं।
- पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से लॉग-इन करने के बाद अपनी कर कटौती का सारांश (Summary of tax deduction) और कर प्रक्षेपण (Tax Projection) का रिपोर्ट देख सकते हैं।
- पेंशनर अपने SPARSH पोर्टल खाते के माध्यम से अपने लंबित अनुरोध की स्थिति का ब्यौरा (Track) देख सकते हैं।
- कोई भी व्यक्ति SPARSH पोर्टल से मृत्यु रिपोर्ट/लापता रिपोर्ट और मौजूदा पेंशनर की न्यायालय द्वारा दोषी करार किये जाने की रिपोर्ट दर्ज कर सकता है।
- कोई भी व्यक्ति मौजूदा पेंशनर की अयोग्यता विवरण और दावेदार के विवरण का उल्लेख करके सीधे SPARSH पोर्टल से पारिवारिक पेंशन दावा शुरू कर सकता है।

#### SPARSH पेंशनभोगी पोर्टल उपयोगकर्ताओं को दो भागों में वर्गीकृत किया गया है :

1. पंजीकृत उपयोगकर्ता-वे उपयोगकर्ता जिन्हें SPARSH से USER NAME और PASSWORD प्रदान किया गया है।
2. अपंजीकृत उपयोगकर्ता-वे उपयोगकर्ता जिन्हें SPARSH से USER NAME और PASSWORD नहीं प्रदान किया है। उदाहरण के लिए-पंजीकृत उपयोगकर्ताओं के परिवार के सदस्य और अन्य रिश्तेदार।

उपयोगकर्ता को सेवा केंद्र तक पहुंचने के लिए <https://Sparsh.defencepension.gov.in> खोलना होगा।

गैर-पंजीकृत उपयोगकर्ताओं के लिए उपलब्ध सुविधाएं :

पोर्टल पर अपंजीकृत व्यक्तियों को निम्नलिखित सेवाएं उपलब्ध होंगी :

- (i) मृत्यु की रिपोर्ट (ii) गुमशुदा होने की रिपोर्ट (iii) न्यायालय द्वारा दोषी करार किये जाने की रिपोर्ट
- (iv) पारिवारिक पेंशन की शुरुआत (v) शिकायत हेतु



## सेवानिवृत्त हो चुके पेंशनरों के लिए

### 3. प्रोफाइल मैनेजमेंट :

**प्रोफाइल मैनेज करें**—पेंशन स्वीकृति प्रक्रिया पूरी होने के बाद, सेवा कर्मी अपने प्रोफाइल विवरण में बदलाव के लिए अनुरोध कर सकते हैं। अनुरोध सीधे (Straight through) या कार्य प्रवाह (Work flow) के रूप में हो सकता है। **Straight through request** वे होती हैं जिन्हें संबंधित ROs/PAOs/PCDA(P) कार्यालय से किसी अनुमोदन की आवश्यकता नहीं होती है और submit करने के बाद अपने आप अपडेट हो जाती है। उदाहरण के लिए मोबाइल नंबर, ई-मेल, बैंक विवरण और पता में परिवर्तन। **Work flow request** वे होती हैं जिनमें परिवर्तनों के लिए संबंधित ROs/PAOs/PCDA(P) कार्यालय के अनुमोदन की आवश्यकता होती है। उदाहरण के लिए नाम से परिवर्तन, वैवाहिक स्थिति, जीवसाथी का विवरण, आश्रित विवरण आदि।

मौजूदा विवरण में कोई भी परिवर्तन करने के लिए, सहायक दस्तावेजों (Supporting Documents) को अपलोड करने की आवश्यकता हो सकती है। Manage Profile request के अंतर्गत व्यक्तिगत विवरण (Personal Details) तथा सेवा विवरण (सर्विस डिटेलस) में परिवर्तन हेतु कोई request डाली जा सकती है।

**प्रोफाइल देखें**—यह केवल देखने के उद्देश्य से पेंशनर के लिए उपलब्ध है। सिस्टम पेंशनर को प्रोफाइल देखने के अंतर्गत परिवर्तनों के अनुरोध की अनुमति नहीं देगा।

### 4. पंजीकृत उपयोगकर्ताओं के लिए शिकायत दर्ज करें :

पेंशनर या पारिवारिक पेंशनर द्वारा SPARSH पोर्टल के माध्यम से शिकायत की जा सकती है। इस कार्यप्रणाली का उद्देश्य पेंशनर या पारिवारिक पेंशनर द्वारा उठाई गई शिकायतों का समयबद्ध निराकरण करना है।

### 5. अपंजीकृत उपयोगकर्ताओं के लिए शिकायत दर्ज करें :

(i) मृत्यु की रिपोर्ट (ii) गुमशुदा होने की रिपोर्ट (iii) न्यायालय द्वारा दोषी करार किये जाने की रिपोर्ट (iv) पारिवारिक पेंशन की शुरुआत

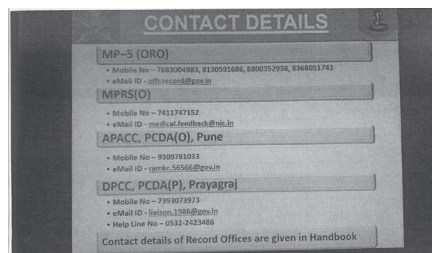
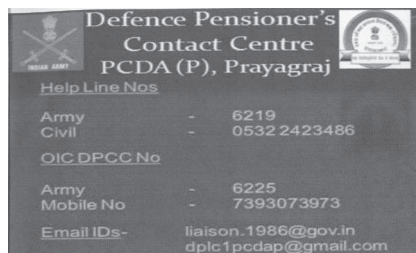
### 6. सेवा केन्द्र :

#### उद्देश्य :

1. समय पर और पारदर्शी तरीके से सेवाएं प्रदान करने के लिए दूरस्थ स्थानों पर पेंशनर्स तक पहुंच।
  2. गैर-तकनीकी प्रेमी पेंशनर्स के लिए प्रश्नों का उत्तर दें और मुद्दों को व्यावहारिक और सहायक तरीके से हल करें।
- (क) सेवा अनुरोध (Manage Profile जैसे मोबाइल परिवर्तन, पता परिवर्तन, आधार आदि)
- (ख) शिकायत (पेंशन पात्रता आदि में विसंगतियों के संबंध में)
- (ग) सूचना (पेंशन पर्ची आदि)
3. पहचान (Identification) करें
  4. पारिवारिक पेंशन शुरू करें
  5. सेवा अनुरोधों पर समय पर नजर रखने से शिकायतों की संख्या कम होती है।

#### SPARSH सेवा केंद्र के भागीदार :

- (i) डी.ए.डी. कार्यालय (ii) बैंक (iii) सी.एस.सी. (सामान्य सेवा केंद्र) (iv) पी.सी.डी.ए.(पी) हेल्प डेस्क (v) आर.ओ./एस.एच.क्यू., पी.ए.ओ./पी.सी.डी.ए. (ओ) (vi) भूतपूर्व सैनिक कल्याण संघ



## WELFARE SCHEMES WELFARE SCHEMES FUNDED BY AFFDF

### Welfare Schemes at a Glance

1. Ten (10) financial assistance schemes are currently being extended to entitled ESM. Seven (07) schemes are grouped under Raksha Mantri Ex-Servicemen Welfare Fund (RMEWF) and three (03) under Non-RMEWF. The schemes are as follows:-

#### **(a) Raksha Mantri Ex-Servicemen Welfare Fund (RMEWF).**

- (i) Financial assistance for **non-pensioner ESM** in penury, up to rank of Havildar/ equivalent above 65 years of age, or his widow.
- (ii) Financial assistance for education of children/ **widow/ dependent orphan** of ESM up to rank of Havildar / equivalent.
- (iii) Financial assistance to **100% disabled** child of ESM up to rank of JCOs / equivalent.
- (iv) Financial assistance for **marriage of daughter (upto two daughters) of ESM & re-marriage of widow of ESM** up to rank of Havildar / equivalent.
- (v) Financial assistance to non-pensioner **ESM /widow for medical treatment** (up to rank of Havildar/equivalent).
- (vi) Financial assistance to **orphan children of ESM (all ranks), for son aged below 21 years and unmarried daughter.**
- (vii) Financial assistance for vocational training of widows of ESM up to rank of Havildar / equivalent.

#### **(b) Non RMEWF Schemes.**

- (i) Financial assistance for treatment of serious **diseases to non pensioner ESM** (all ranks)/ widows.
- (ii) Financial assistance for procurement of **mobility equipment for ESM** (all ranks) disabled after service with disability of 50% or more.
- (iii) Financial assistance as reimbursement of 50% interest on home loan up to maximum loan amount of Rs. 1.00 Lakh to war widow/ war bereaved/ war disabled and attributable peace time casualties (all ranks).

### Common Instructions for all Schemes

2. **Registration by ESM on the KSB Web Portal.** An ESM is required to register himself by filling an online form on the Web portal [www.ksb.gov.in](http://www.ksb.gov.in). The ESM must create an e-mail ID (if not held) and use a registered mobile number and must keep a record of these as all future correspondence will be through the registered e-mail and mobile number only. The ESM is required to fill-in all the details and especially the \* marked fields which are mandatory. On successful registration, the ESM will be sent a verification link on his registered e-mail id. He is required to click on the verification link to complete the registration process. He will be provided a system generated user Log-in-id and password on his e-mail. Using the Log-in id and password, the ESM can successfully log in to the KSB Web portal and visit the enlisted schemes.

## Indian Ex-Serviceman

3. **Application Process.** In order to apply for the welfare schemes, the individual needs to click on the 'welfare' tab on [www.ksb.gov.in](http://www.ksb.gov.in), select the relevant schemes and follow the on screen instructions. On submitting the welfare scheme form, the application form will be available on the portal of respective ZSB's for further processing. The ZSB will give the suitable time and date on the registered e-mail/ SMS (on registered mobile number) of the applicant for presenting himself at the ZSB office with the relevant documents for verification.
4. **Uploading Process.** Consequent to successful registration, every entitled ESM may apply for any of the welfare schemes of KSB, by selecting the relevant drop-down menu. This process is self explanatory and user friendly. For each scheme, specific page opens itself, which is required to be filled online, by the ESM. ESM is also required to upload scanned image of original documents as mentioned on the Web portal itself, in support of his claim for relevant scheme. The online forms required to be filled have been enclosed under each scheme in subsequent paragraphs. ESM applicant must seek a suitable date from ZSWO for verification of original documents with uploaded documents by both ZSB user and ZSWO Admin, independently on the same day, without loss of time of applicant.
5. **Responsibility of Correctness of Application.** The sole responsibility of correctness of uploaded application will be of the applicant ESM, who may be held responsible for uploading a non-entitled claim or stating incorrect facts in his form or found to be seeking double benefit under any scheme, within same period of entitlement. Such defaulter ESM may be debarred from applying for any welfare scheme in future and his ESM identity card may be withdrawn.
6. **Procedure for Editing / Amending an Uploaded Application.** Applicant must avoid editing or making amendments to their application, once uploaded. All applicants must, therefore, satisfy themselves for correctness of their application prior to uploading the same. Due to circumstances beyond his control, if an applicant wishes to edit his uploaded application, he may do so by sending a request on his e-mail registered on KSB Web portal to ZSB, or by approaching his ZSB with a written application, bearing his personal Particulars, online application number and reasons in brief for seeking reversion of his application, on his portal. This he may do so, only till such time his application is shown pending for approval at KSB Admin or any stage mentioned at Para 6.8 below.
7. Once an online application is approved by KSB Admin, no amendment / editing will be permitted. After the written application is received by ZSWO, for reversion of an online application for amendment/editing and he is convinced with its genuineness, he will confirm its pendency at any stage, unless already approved by KSB Admin.
8. ZSWO will then send an e-mail containing essential details of applicant including online Application Number and reasons for editing the application to JD Automation who will revert the application for 30 days to portal of the applicant for editing / amendment. A system generated e-mail will be dispatched to the ZSWO concerned and the applicant. In case the applicant fails to re-upload the application after intended amendment /editing within the given period (30 days), the application will be rejected by the system. ZSWO, JD Automation and back office will maintain written record /proof of correspondence involving such amendments, to avoid fraudulent editing of applications by any party. No staff member of ZSB/RSB/KSB or back office is authorized to make any change or amend/edit any part of an uploaded application.
9. **Online Processing of Applications.** After online applications are successfully uploaded, all applications will be scrutinized the staff at various levels as follows (within maximum period mentioned in Para 8 above): -



- (a) ZSB User. (b) ZSB Admin. (c) RSB User. (d) RSB Admin. (e) KSB User.

10. **KSB Admin.** The procedure followed at KSB Sectt is as follows: -

- (a) Bulk scrutiny of all applications by populating data of each application in tabular form prior to their confirmation.
- (b) Allotment of amount of financial assistance to each applicant.
- (c) Preparation of list of beneficiaries for submission to competent authority through proper channel.
- (d) Preparation of case summary of list of beneficiaries under process for intimation of competent authority.

11. **Verification/Processing of Application**

- (a) The ZSB and RSB will independently verify each application for welfare schemes on receipt, as per extant rules. ZSBs are responsible to ensure correctness of all documents uploaded on Web portal by applicant by validating the same from the original documents. Only correct applications are to be forwarded to the RSB and the ESM will be informed via system generated e-mail/ SMS.
- (b) Incorrect applications must be placed under observation which will be reverted to dashboard of applicant to be rectified by him within system permitted period of 30 days, thereafter the application will be finally rejected.
- (c) Incorrect applications which cannot be rectified must be rejected. Reason(s) for placing application under observation or rejection must be entered in simple actionable words by concerned staff in the comments box for communication to the applicant by the system.
- (d) **State Level.** ZSBs and RSBs are to ensure and confirm the following: -
  - (i) All stipulated documents mentioned in the welfare scheme have been uploaded and the uploaded documents have not been falsified or tampered with.
  - (ii) Documents uploaded by the applicant have been verified by the ZSB independently, by personally verifying with the original documents.
  - (iii) The application form uploaded is fully and correctly filled. The information filled in the application form is verified with original documents.
  - (iv) The applicant belongs to the bonafide category under which he/she has applied for any welfare scheme of KSB, duly supported by records held at ZS Band documents verified by the ZSB.
  - (v) Online application uploaded meets eligibility criteria as per laid down rules for relevant welfare scheme.
  - (vi) Application under process does not amount to double claim for same period as per rules of entitlement for same person.
  - (vii) All original bills under following schemes will be retained in ZSB and receipt given to ESM applicant: -
    - (aa) Financial assistance to non-pensioner ESM/widow for medical treatment (up to rank of Hav/equivalent).
    - (ab) Financial assistance for treatment of serious diseases to non- pensioner ESM (all ranks)/ widows.

- (e) **ZSB Admin.** ZSB Admin must physically check and verify each online application and documents uploaded with original documents produced by ESM for which a date must be intimated to the ESM to report to ZSWO with original documents. It will be the prime responsibility of ZSWO Admin to recommend only correct applications and place incorrect application under observation or reject as deemed fit by him. Under no circumstances the ZSWO will allow any incorrect application to be recommended to higher level.
- (f) **RSB Admin.** At this level correctness of applications being recommended must be ensured personally by RSB Admin.
- (g) **Retention of Original Bills.** Original bills will be retained by ZSWO after scrutiny of application under medical treatment and serious disease schemes, respectively. Receipt of these bills will be given to ESMs. After payments are made by KSB, bills will be returned to applicant duly endorsed by ZSB as **PAID BY KSB**. Record of all receipts and return of supporting documents to ESMs is to be maintained by all ZSBs.
12. **Endorsement of amount post scrutiny towards Financial Assistance.** The amount is calculated independently while recommending an individual's online application seeking Financial Assistance under any Welfare Scheme. The amount, duly recommended for payment after scrutiny of application alongwith the bills/ relevant documents uploaded, is endorsed in the comments box while recommending individual online applications under following welfare schemes at all levels by appointments at ZSB and RSB:-
- (a) Financial Assistance for Vocational Training of Widows of ESM.
- (b) Financial Assistance for Procurement of Mobility Equipment for Disabled ESM (all ranks).
- (c) Financial Assistance to Non-pensioner ESM for Medical Treatment (up to rank of Havildar/ Equivalent).
- (d) Financial Assistance for Repairing of House of 100% Disabled ESM/ Widows, Orphan Daughter of All Ranks Damaged In Natural Disaster.
- (e) Financial Assistance for Treatment of Serious Diseases to Non Pensioner ESM (All Ranks)/ Widows.
- (f) Financial Assistance as Reimbursement of 50% Interest on Home Loan upto Maximum Loan Amount of Rs. 1.00 Lakh to War Widow/ War Bereaved/War Disabled and Attributable Peace Time Casualties (All Ranks).
13. **Status of Application.** The applicant will have the facility to check online status of his application by entering the application number. After KSB Admin approves the application, the same will be forwarded to competent authority for approval of payment. The individual applicant will receive an auto generated e-mail and SMS at each stage intimating the status of his application. ESM applicants must regularly check their e-mail account and SMS facility to know the change of status of their online application. ESM applicants may visit their user account regularly on KSB Web portal by utilizing their user identity (ID) and password to remain conversant with the status of their online application. Any observation noticed in the application must be re-submitted by applicant duly rectified within 30 days failing which the application will be permanently rejected.
14. **Maximum Duration for Processing.** Maximum duration allowed at each stage to process the successfully uploaded application is as follows: -
- (a) **ZSB.** Within seven working days for online application for any scheme from the date it is uploaded i.e. date of application. Call on telephone, or e-mail, or both, to the applicant will be

made within these seven (07) working days by ZSB. The date for applicant to report to ZSB with his original documents for verification will be offered to ESM within these seven (07) working days by ZSB. Applicant may choose a date on any working day beyond the date offered by ZSB, as per his liking or convenience, to report to ZSB. The time lag between the date fixed for verification by ZSB and actual reporting by the applicant will be discounted from these 7 days available to ZSB to process an application.

- (b) **RSB.** Online application for any scheme will be processed within 14 working days by both RSB User and Admin, from the date the online application is received on the portal of RSB User.
- (c) **KSB.** As follows, subject to number of applications received: -
  - (i) Thirty working days for up to 3000 applications under all schemes uploaded online.
  - (ii) If more than 3000 applications under all schemes are uploaded at any given time, then the maximum permissible duration will be increased by seven (07) working days for every 300 applications, subject to availability of budget.

15. **Sanction by Competent Authority.** All efforts will be made by all concerned to seek sanction of competent authority under normal circumstances within 45 days from the time an application is approved by KSB Admin.

16. **Crediting of Sanctioned Amount through NEFT.**

- (a) All efforts will be made by Account Section, KSB to release payment through NEFT transfer in applicant's bank account under normal circumstances within 15 days from date of approval by competent authority, provided there is no bunching of excessive number of applications and the bank transaction does not fail due to wrong account details uploaded in an online form by the applicant.
- (b) **Intimating Payment Status by KSB Account to Welfare Section.** Account Section KSB will intimate payment status to Welfare Section KSB within 07 days of the date of crediting the payment of Individual applicant into his account through a marked CD showing each beneficiary detail and date of payment as intimated by bank.
- (c) **Uploading of Payment Status Through Web portal.** Jt Dir (Accounts) will ensure uploading of payment status on the Web portal ([www.ksb.gov.in](http://www.ksb.gov.in)) in respect of both category of applicants who have been successfully paid and also those who could not be paid due to failure of transactions as reported by bank within seven (07) days from the date of receipt of the payment status from banks. Confirmation of such payment will be forwarded to welfare section at KSB, by the accounts section of successful payees, in a summarized manner to enable welfare section to upload their data. Every applicant will be sent a system generated e-mail to confirm his/her payment status for relevant financial year.

17. **Re-issue of Financial Assistance Not Paid Due to Failed Transactions.**

- (a) All cases of failure of NEFT of approved financial assistance to applicants by KSB bankers (Re-Issue Cases) will be updated by Account Section, in the online applications of respective applicants on KSB Web portal. Web portal system will intimate the applicant about failed transaction on his registered Mob No and Mail ID through SMS and e-Mail respectively.
- (b) All such applicants whose transactions have failed, will be required to forward the following documents duly signed by individual beneficiary and countersigned by respective ZSWO, under a covering letter to confirm their fresh bank details:-

- (i) Cancelled Cheque/ First Page of Bank Pass Book.
- (ii) Copy of Aadhar Card.
- (iii) Copy of e-mail confirming their RI status.
- (c) The responsibility towards such failed transaction will be as follows:-
  - (i) **Zila Sainik Board.** The ZSWO will be responsible to inform RI case ESMs of their area to fwd their fresh bank details, based on e-mails received by them.
  - (ii) **Welfare Section.** The fresh bank details fwd by applicants will be processed. Batch wise lists of such failure (RI) cases will be prepared and fwd to Acct Sec for payment duly sanctioned by Secy, KSB.
  - (iii) **Accounts Section.**
    - (aa) Update failure of payment status in the online application of individual clearly showing List No. \_\_\_\_\_ List Srl No. \_\_\_\_\_ Name of Scheme \_\_\_\_\_ and amount approved \_\_\_\_\_.
    - (ab) In addition, separate Nominal Roll of payment failure cases will also be forwarded to welfare section duly signed by JD Accounts. On receipt of list from Welfare Section containing fresh bank details in r/o RI Cases, Accounts Section will make payments (RI) and upload the same on Web portal.

### Penury Grant

- 18. **Background.** In 1981, a financial assistance of Rs 100/- per month for a period of two years was introduced for non-pensioner ESM / their widows on attaining the age of 65 years. This amount was subsequently revised by the Management Committee of AFFD Fund to Rs 500/- pm for two years in 2007, with an additional one-time grant of Rs. 30,000/- at the age of 70/75 years. The scheme was simplified and revised to a monthly grant of Rs.1,000/- per month per beneficiary for life time in Oct 2011 and wef 01 Apr 2017, the amount has been increased to Rs 4,000/- per month per beneficiary, for life time.
- 19. **Aim.** The aim of this aid-gratis Penury grant was to provide a measure of relief to destitute non-pensioner ESM up to rank of Hav/ equivalent and their widows.
- 20. **Financial Assistance.** Penury grant is provided at the rate of Rs. 4,000/- per month for life time wef 01 Apr 2017.
- 21. **Eligibility Conditions.** The eligibility criteria required to avail financial assistance under this scheme are as follows:-
  - (a) Must be a non-pensioner ESM or his widow.
  - (b) Should be of rank Havildar and below /equivalent from the Navy/AF.
  - (c) Should be above age of 65 years as on 01 Apr of the year in which applied.
  - (d) Should be recommended by respective ZSB and RSB.
  - (e) Details of Bank A/c No i.e. first page of Bank Passbook or cancelled cheque duly printed name of account holder, IFSC Code, Account no. and Name of Bank.
- 22. **Application Form.** The application form is to be filled online on KSB Web portal. Scanned image



of the following documents are to be uploaded on the system (Image size, in MB, is specified, as applicable, online):-

- (a) Service Document/Discharge Book of ESM (Mandatory to upload all pages of Discharge Book in a sequential manner without missing any pages and without any alterations). The pages uploaded must be in legible condition. Any cutting/overwriting in discharge book must be authenticated by the DSWO. Signatures and Stamp marks of any other authority except DSWO will render the entry null and void.
- (b) Age proof, if date of birth not given in the Service Document / Discharge Book.
- (c) Identity Card of ESM / Widows issued by ZSB.
- (d) First page of Bank Pass book and a cancelled cheque in case details of Bank A/c Number, IFSC Code and account holder's personal particulars are not given in first page of Bank Pass book.
- (e) Copy of Aadhar Card.
- (f) Certificate / performa of penury towards nil income (to be signed by Sarpanch/ Patwari/ BDO (revenue officials) affixed with corresponding rubber stamp & round seal), is placed at Appendix 'D'. A specimen of "Certificate of Penury" is also available at the web-site.

23. **Channel of Application.** The application is required to be submitted online by eligible ESM / widow for current financial year between 01 Apr to 01 Mar (next year), thereafter it will lapse for the current financial year. Applications for previous years will also be considered as time barred. Consequent to successful uploading of application the individual will be given a system generated application number, which he/she should note down for future reference.

24. **Certificate from ZSWO while Recommending Online Application.**

- (a) Following uploaded original documents by ESM/ Widow are to be personally checked and verified by ZSWO prior to recommending the application:-
  - (i) Service Document/Discharge Book of ESM (Mandatory to upload all pages of Discharge Book in a sequential manner without missing any pages and without any alterations). The pages uploaded must be in legible condition. Any cutting/overwriting in discharge book must be authenticated by the DSWO. Signatures and Stamp marks of any other authority except DSWO will render the entry null and void.
  - (ii) Age Proof of applicant.
  - (iii) An ink signed certificate of Penury from village Sarpanch/ Patwari/ Block Development Officer for ESM/ Widow applying for Penury and that the ESM/ Widow is not receiving pension or grant from State/Central Govt or any other agency, as per information held with State revenue official/ ZSB.
  - (iv) Attested copy of ESM/ Widow Identity Card.
  - (v) Bank documents.
- (b) ZSWO to certify the following from the Penury certificate uploaded by the applicant:-
  - (i) Does not have income/ pension from any other source.
  - (ii) He has not been provided any financial assistance from the State Govt or any other source.

- (iii) Confirm that the information furnished by the applicant online is correct as per the original documents uploaded with the application. Hence, case is recommended.

**Note:-** Certificate placed in Annexure 'D' is to be duly signed, sealed, stamped specifying rank, name, designation and date of issue by ZSWOs.

25. **Subsequent Grant.** For subsequent grant, after initial penury grant has been awarded, the beneficiary should login to the Web portal, apply for **Penury Renewal**, and submit a "Life Certificate" online, duly countersigned by respective ZSWO, between **01 Dec and 31 Mar** of current financial year. Life Certificate should be signed only by ZSWO. It may be noted that the financial assistance is non-transferable and will cease automatically upon death of the ESM or widow. After death of ESM, his widow will have to apply afresh for financial assistance under penury. Before applying for Penury Initial the Widow is required to update the Column "Who are you" as "Widow" and "Date of Death" of ESM in the Profile Page.
26. **Application by Widow whose husband was in receipt of Penury Grant.** Widow, whose husband was in receipt of Penury Grant, there is no requirement of fresh registration by the widow. The widow can apply for the Initial Penury Grant by using the Husband's KSB account and editing "Who are you" as "Widow", entering "Date of Death" of ESM in the Profile Page and editing other detail. Age limit of 65 years of age, is not applicable in such cases. For subsequent grant, the procedure given in preceding paras may be followed for Penury Renewal.

### **Education Grant**

27. **Background.** This grant is financial assistance for education relevant to children/ widows/ orphans of ESM, towards which following is relevant:-
- (a) This scheme was started in 1981 with an amount of Rs. 15/- per child for maximum three children up to class XII.
  - (b) This scheme was revised in 1996 with an amount of Rs 100/- pm.
  - (c) It was revised in 2007 as follows:-
    - (i) Up to Class XII for two children as under.
      - (aa) For Boys – Rs 200/-pm.
      - (ab) For girls – Rs 400/- pm.
    - (ii) Rs 600/-pm for girls up to graduation.
  - (d) In Oct 2011 the monthly grant was revised to Rs 1000/- per month per child (for maximum two children) up to graduation and for widows to pursue Post Graduation degree. The same is in vogue currently.
28. **Aim.** Aim of this aid-gratis is to provide assistance to a maximum of two dependent children (first two born child) of ESM or their widows and their Orphans upto the rank of Havildar including MACP Nb Sub in the Army and equivalent in the Navy and Air Force, and to widows for post graduation degree course.
29. **Financial Assistance.** This financial assistance is provided out of AFFD Fund @ Rs 1,000/- per month per child (\*maximum upto first two children subject to the modalities mentioned below [Ser (a) – (f)] of eligible ESM, their widows and orphan child for self for just concluded academic year, payable in one installment in a financial year. This is applicable for children of ESM studying

in classes one to twelve (1 to 12) and undergraduate classes of a degree college. This grant is also admissible to widows who wish to pursue two year post graduate degree. This grant is not applicable for any of the professional or technical courses/degrees. The name of child once registered under this scheme cannot be replaced by another child subsequent academic year to accommodate third or subsequent child of ESM.

\*(a) The financial assistance is provided as per seniority of names of children recorded in the discharge book of the ESM.

(b) The name of first two children will be eligible for financial assistance for the schemes.

(c) If discharge book does not have entries of the children, valid Part-II order from concerned Record office of the ESM will have to be uploaded as supporting document with the online application. No other document like affidavit etc will be considered as supporting document.

(d) In case the 1st and 2nd children are twins only twins will be eligible as maximum two children are permitted as per policy as mentioned above.

(e) In case 2nd and 3rd children are twins both 2nd and 3rd children will be eligible for education financial assistance.

(f) In the event of an untimely demise of 1st child, 2nd and 3rd child as mentioned in discharge book will be eligible. Similarly, in case of demise of 2nd child the 3rd child will be eligible as mentioned in discharge book. The death certificate will be uploaded as supporting document with online application for scrutiny.

30. **Eligibility Conditions.** The following criteria must be fulfilled to avail this grant:-

(a) Applicant must be an ESM/ Widow.

(b) Should be of rank Havildar/equivalent and below.

(c) The child should have passed the class during the just concluded academic year.

(d) Should be recommended by respective Zila Sainik Board (ZSB) and Rajya Sainik Board (RSB).

(e) Should not be drawing education allowance from the State or his employer or Central Govt.

(f) Should be holding a bank account.

31. **Application Form.** The application form is to be filled online (uploaded on Web portal). Scanned image of the following document be uploaded on the system (The size of the image in terms of MB has been mentioned online):-

(a) PPO (as applicable).

(b) Personnel not in possession of PPO who have been awarded Gallantry award must upload Part- II order of the award (applicable for Armed Forces and Territorial Army).

(c) Service Document/Discharge Book of ESM (Mandatory to upload all pages of Discharge Book in a sequential manner without missing any pages and without any alterations). The pages uploaded must be in legible condition. Any cutting/overwriting in discharge book must be authenticated by the DSWO. Signatures and Stamp marks of any other authority except DSWO will render the entry null and void.

(d) ESM or Widow I-Card issued by respective ZSB.

(e) Downloaded/printed Mark-sheet/ School Progress Report Card of child/children duly signed and stamped by designated authority.

- (f) Part-II Order mentioning names of the child/children for which grant is sought or there should be a proper entry to this effect in the Discharge Book/Documents.
- (g) A certificate from applicant saying that he/she has not taken any money/grant from the State or present employer in the form of education allowance or scholarship.
- (h) Details of Bank A/c Number ceded with Aadhar card (preferably in PNB/SBI only) and IFSC Code.
- (j) Copy of Aadhar Card.

### 32. Last date beyond which application in that category will not be accepted.

- (a) Application is to be submitted online during the current financial year, by eligible ESM/ Widow after conclusion of academic year for different classes as under (after which the claim of applicant will lapse and individual's application for next academic year will only be considered).

Ser	Academic Year	Class	Last Date of Submission
(i)	Just concluded	1 to 9 & 11	30 Sep of current Academic year
(ii)	Just concluded	10 & 12	30 Oct
(iii)	Just concluded	Under graduate class including integrated courses for the first three years.	30 Nov

- (b) Consequent to successful uploading of application the individual will be given a system generated application number, which the applicant should note down for his future reference.
- (c) Applications for lapsed academic years prior to the just concluded academic year will not be entertained online.

### 33. Certificate from ZSWO while recommending online application.

- (a) Following original documents of ESM/ widow/ orphan have to be personally checked by ZSWO for verification:-
  - (i) PPO (as applicable).
  - (ii) Gallantry award Part II order (as applicable).
  - (iii) Service Document/Discharge Book of ESM (Mandatory to upload all pages of Discharge Book in a sequential manner without missing any pages and without any alterations). The pages uploaded must be in legible condition. Any cutting/overwriting in discharge book must be authenticated by the DSWO. Signatures and Stamp marks of any other authority except DSWO will render the entry null and void.
  - (iv) Certificate signed by designated authorities from school/college giving date of birth and mark sheet of successful candidate.
  - (v) Applicant ESM or widow or dependent (orphan) Identity Card.
  - (vi) Bank Documents.
- (b) Certify that the applicant has not been provided any financial assistance from the State Govt or any other source in respect of above mentioned disabled child.
- (c) Confirm that the information furnished in the online application form is correct as per



the original documents uploaded by the applicant with the application. Hence, case is recommended.

34. **Subsequent Grants.** Fresh online application is to be uploaded for all subsequent academic years provided the child/children has/have satisfactorily advanced to the next class.

### **Disabled Child Grant**

35. **Background.** The Ex-Servicemen (ESM), like all members of a society, are also prone to misfortunes. In an unfortunate event of his child born deformed or later being disabled due to accident/natural causes/disease, his capacity to deal with the misery is comparatively lower than the others in the society. In such a scenario, it is the responsibility of the organisation to assist the ESM in looking after his disabled child and provide them some help to resettle in life. The scheme to provide financial assistance to those ESM with 100% disabled child was started in 2007 with an amount of Rs 500/- per month. This rate was revised in Oct 2011 with an amount of Rs 1,000/- per month. The scheme was revised to a monthly grant of Rs.1,000/- per month to Rs 3000/- per month for 100% disabled children of JCOs and OR w.e.f 01 Apr 2022.
36. **Aim.** The aim of this aid-gratis is to provide a small measure of relief to 100% disabled children of ESM.
37. **Financial Assistance.** Financial assistance for a 100% disabled child out of AFFD Fund will be provided at a rate of Rs. 3000/- per month during the financial year.
38. **Eligibility Conditions.** The following criteria is to be fulfilled:-
- (a) Child must be a legitimate offspring of ESM/ Widow. ESM/widow / elder sibling / relative (in case there are no survivors in the family) who is volunteer to take care of the disabled child, are permitted to apply on behalf of the disabled child.
  - (b) ESM should be up to the rank of Hav /equiv of the Navy/Air Force and below. Surviving widow / sibling / deemed NOK appointed by ZSWO may apply till the disabled child is alive.
  - (c) The child should be 100% disabled.
  - (d) Should not be in receipt of any disability benefit from any official agency.
  - (e) Should be recommended by respective ZSB and RSB.
  - (f) Applicant ESM / his widow/elder sibling/relative must hold a bank account.
39. **Application Form.** The application form is required to be filled online. A specimen form is available on Web portal. Scanned image of the following document be uploaded on the system (The size of the image in terms of MB has been mentioned online):-
- (a) PPO (as applicable).
  - (b) Service Document/Discharge Book of ESM (Mandatory to upload all pages of Discharge Book in a sequential manner without missing any pages and without any alterations). The pages uploaded must be in legible condition. Any cutting/overwriting in discharge book must be authenticated by the DSWO. Signatures and Stamp marks of any other authority except DSWO will render the entry null and void.
  - (c) Gallantry award Part-II order (Armed Forces and Territorial Army, if not drawing pension).
  - (d) ESM and Dependent Identity Card issued by ZSB.



## Indian Ex-Serviceman

- (e) 100% disability certificate issued by Military/Govt hospital.
- (f) Details of Bank A/c No i.e first page of Bank Passbook or cancelled cheque duly printed name of account holder, IFSC Code, Account no. and Name of Bank.
- (g) Copy of Aadhar Card.
- (h) Willingness certificate by relative willing to take care of 100% disabled child, in case the child has no surviving blood relative.

40. **Channel of Application.** The application is required to be submitted online by eligible ESM / widow between 01 Apr and 31 Mar during the financial year. Claims for lapsed year will not be entertained.
41. Certificate from ZSWO while Recommending Online Application.
- (a) Following original documents of ESM/widow have been personally checked to confirm ESM status of applicant by ZSWO from the original documents produced by the applicant:-
    - (i) Dependent Identity Card issued by ZSB.
    - (ii) PPO (as applicable) and authority for Gallantry award as applicable.
    - (iii) Service Document/Discharge Book of ESM (Mandatory to upload all pages of Discharge Book in a sequential manner without missing any pages and without any alterations). The pages uploaded must be in legible condition. Any cutting/overwriting in discharge book must be authenticated by the DSWO. Signatures and Stamp marks of any other authority except DSWO will render the entry null and void.
    - (iv) 100% disability certificate issued by military/civil govt hospital.
    - (v) Bank documents.
  - (b) Certify that the applicant has not been provided any financial assistance from the State Govt or any other source in respect of the disabled child.
  - (c) Confirm that the information furnished in the online application form is correct as per the original documents verified. Hence, case is recommended.
42. **Subsequent Grant.** The Disabled Child Grant, once approved by the Competent Authority, stands for life of the approved 100% disabled child of non-pensioner ESM or the widow. No fresh application will be required thereafter, however applicant on behalf of beneficiary must submit a **life certificate** online **duly countersigned by respective ZSWO between 01 Dec to 31 Mar of current financial year**. The format of life certificate is placed at Appendix 'E'. Online application for renewal of 100% Disabled grant will not be accepted by Webportal after 31 Mar of the current financial year. Applications for lapsed financial years will not be accepted. It may be noted that the financial assistance is **non-transferable and will cease automatically upon death of the 100% disabled child**.
43. **In the case of demise of the applicant (ESM/ father of the disabled child);** surviving widow / sibling / deemed NOK detailed by DSWO **may apply afresh** till survival of the disabled child. It is the responsibility of respective ZSWO to inform the KSB Sectt regarding the demise of the ESM.

## BRIG KARTAR SINGH, OUTGOING PRESIDENT WITH OFFICE STAFF



## IESL PUDUCHERRY PAID HOMAGE TO FD MARSHAL KM CARIAPPA. OBE ON 28 APR 2023



AND GOVERNING COUNCIL MEMBERS



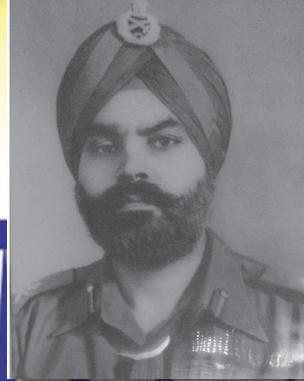
# OUR LEAGUE PRESIDENTS



**Gen KS Thimmayya, DSO**  
01 May 1964 to 18 Dec. 1965



**Gen KM Cariappa, OBS**  
19 Dec. 1965 to 07 May 1972



**Maj Gen Tara Singh Bal**  
08 May 1972 to 15 Oct 1977



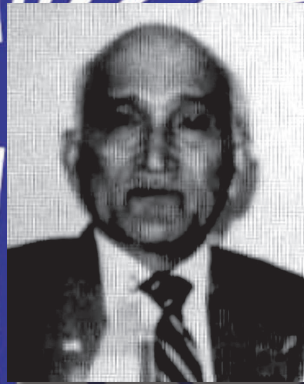
**Col Qadam Singh Ahlawat**  
16 Oct 1977 to 22 Mar 1980



**Commodore B S Baswan**  
23 March 1980 to 18 Jun 1983



**Maj Gen Pc Mohan**  
19 Jun 1983 to 18 Jun 1984



**Brig Ram Singh**  
21 Oct 1984 to 29 Sep 1991



**Brig Dal Singh**  
30 Sept 1991 to 27 Sept 1997



**Brig Mohinder Singh**  
29 Dec 1998 to 02 Mar 2005



**Maj Gen Bikram Singh**  
**AVSM and Bar**  
03 Mar 2005 to 03 Mar 2008



**Brig RKS Gulia**  
04 Mar 2008 to 03 Mar 2013



**Lt Gen Balbir Singh**  
**PVSM, VSM and Bar**  
04 Mar 2013 to 09 Mar 2018



**Brig Kartar Singh**  
09 Mar 2018 to 18 Mar 2023